NOTICE TO BORROWERS

Fair Lending Practice- Penal Charges in Loan Accounts (wef April 01, 2024)

(In compliance with RBI guidelines issued on August 18, 2023 and subsequently on December 29, 2023 and January 15, 2024)

Pursuant to the Reserve Bank of India Guidelines, any penalty charged in case of default in repayment of principal and/or interest within due date and/or for non-compliance of material terms and conditions of the loan contract by the borrower will be treated as '**penal charges**' and will not be levied in the form of compounding of interest on the loan accounts. There shall be no capitalization of penal charges i.e., no further interest computed on such charges. The penal charges are to be paid with applicable GST.

In view of the said guidelines, this is to notify all Borrowers that the penal charges, if any, levied in the loan account in case of default in repayment of principal and/or interest within due date and/or for non-compliance of any material terms and conditions of loan contract has to be paid by the borrower/ realized from borrower, within 7 days from the date of its levy in the account to avoid any further action and will be part of the total liability of the borrower to the Bank.

Terms & conditions	Penal Charges/ Rate (wef 01.04.2024) per annum
Overdue of Principal and	2% on o/s balance for the period till submission/ rectification.
Interest	
Sanction Limit Expiry	2% on o/s balance for the period till limits are reviewed/ renewed.
Delay in submission of stock	2% on o/s balance for the period till submission/ rectification.
and receivable statement	
Delay in submission of QIS/	1% on o/s balance for the period till submission/ rectification.
FFR/ Quarterly statement	
Delay in submission of UFCE	0.20% for the quarter on the o/s balance of FB and NFB limits for
(Specifically for borrowers	default quarter till submission/ rectification.
with banking exposure of	
Rs.50 crore and above.)	
Delay in balance confirmation	1% on daily average outstanding (o/s balance) as on March 31
	every year till submission.
Delay in submission of annual	5000/- or upto 25 BPS over and above the FB rate, whichever is
report	higher.
Delay in submission of due	0.25% on daily average outstanding (o/s balance) for the period
diligence report	till submission/ rectification.
Delay in submission of	2% on daily average outstanding (o/s balance) for FB and
Revival Letter	outstanding for NFB for default period till submission.

The details of various penal charges to be levied in loan accounts of Corporate Borrowers is as follows:

Delay in security creation/	For FB: Additional 1% per annum on daily average outstanding
perfection	(o/s balance) of FB limit from the due date till perfection of such
periceuon	security.
	For NFB limits: 20% additional commission over and above the
	stipulated/ existing pricing till the compliance of the same.
Delay in submission of	Additional 1% per annum for eligible accounts which are
external rating report	externally unrated till borrower submits the valid rating.
(Specifically borrowers	externary unrated in borrower submits the valid fating.
having exposure \geq Rs.25 cr	
from IDBI Bank or $>=$ Rs.50	
cr from banking system.)	
Non-renewal of insurance	Flat Rs.200/- for each day of delay beyond due date.
policy or inadequate insurance	The RS.200/ Tor each day of delay beyond due date.
cover	
Delay in submission of	Maximum 2% of sanction/ renewed/ reviewed limits.
review/ renewal documents	
Non-compliance of sanction	Maximum 2% on daily average outstanding (o/s balance) for the
terms and conditions	period till complied.
	period un comprese.
Delay in submission of stock	Maximum 2% on daily average outstanding (o/s balance) for the
and receivable audit report.	period till submission.
(Specifically borrowers with	
limit of Rs.5 crore and above	
and or as per Stock &	
Receivable Audit Policy.)	
EOD Trigger	1% on daily average outstanding (o/s balance) for the default
	period till compliance.
Non updation of CERSAI	Flat Rs.1000/- for each day of delay beyond due date.

Please note:

- All GST and taxes will be applied over and above these service charges.
- Any deviation upwards or downwards from these rates will be at the discretion of the bank.
- Non-compliance of above terms and conditions within the timelines, penal charges may be levied into the account.
- All the charges are exclusive of applicable taxes from time to time.
- These service charges are subject to changes as per bank's policy from time to time.
- In addition, any other out of pocket expenses incurred by the Bank will be recovered at actual.
- All other contracted terms shall remain unchanged.